

QUALITY, ESG ENVIRONMENT AND FOOD SAFETY POLICY

The ongoing commitment to Quality, Food Safety, and Environmental Responsibility (hereinafter QFS and ER), as well as to continuous improvement in food safety and quality culture, has led the Management of MANUFACTURAS CEYLAN, S.L., a manufacturer and distributor of spices, additives, seasonings, food supplements, and flavorings for the food industry, to establish this policy. Compliance with this policy applies to all stages (from product development to marketing) and is based on the following principles:

- Customer focus: Customer satisfaction, providing products and services with the quality, safety, authenticity and truthfulness required in the market and respectful of the environment.
- Selection of suitable suppliers, guaranteeing a product of uniform quality, safe, truthful, authentic, sustainable and at a competitive price.
- Continuous improvement of service and processes through prevention mechanisms to achieve continuous improvement and prevention of ER.
- Maintain QFS's image with our clients regarding our products and services, based on their suggestions.
- Involve all staff to actively participate, foster a safe, sustainable and responsible organizational culture and therefore ensure and improve both the QFS of our products and services as well as good handling practices and respect for and sustainability of the environment.
- Continuous improvement of facilities (machinery, ...) to provide better service to our customers and prevent environmental pollution.
- To manufacture safe, truthful, legal and environmentally friendly products, complying with customer and own requirements, always acting with the highest food hygiene and good environmental practices.
- Commitment to preventing food loss and waste, continuously promoting responsible management of products, processes and resources, in accordance with the company's activity.
- Comply with current QFS and ER regulations, as well as specific requirements and/or standards such as Ecological, Halal, Kosher, ...
- Commitment to the halal concept, to the production of halal food and to compliance with the requirements established in the Regulations for Use of the Halal Guarantee Mark of the Islamic Board.
- Assume their ethical and professional responsibilities towards society and employed personnel, as well as responsibilities towards their clients and towards specific standards such as Ecological, Halal, Kosher, ...
- The responsibilities of the staff at Manufacturas Ceylan are identified in the job descriptions according to the company's established organizational chart.

Carmen Alonso has been appointed as the company's representative for QFS and ER management (IFS and BRCCGs), SAE system, and the management of products with specific designations such as Ecological, Halal, Kosher, ...

This policy is communicated to all employees and is available to the public upon request.